



FAST

EFFECTIVE

SECURE

**EMQNET – THE CRISIS
MANAGEMENT SOLUTION**



GETTING THE FACTS RIGHT... FAST!

It's 2am and you have just been advised of a major crisis within the company. Making the right decisions will save lives and you need accurate information to do so. You also need to get in motion your crisis management team and put your crisis management plan into action...

- › Connects teams from multiple locations worldwide – a virtual control room
- › Accurate and timely information = One source of the truth
- › Empowered decision making to protect your people, operations and assets
- › Seamless communication regardless of your location
- › 24/7 access anywhere in the world
- › Security of information – online system, encrypted data, ISO accredited
- › Designed and supported by crisis and security experts
- › Mobile access for any web-enabled smart phone
- › Time-stamped records of actions and event updates
- › Highly customisable



SYSTEM MODULES

EMQnet is comprised of four systems and four support modules. Clients can select individual systems or package a combination of systems to best meet their business needs.



CORE SYSTEMS

CRISIS & EMERGENCY MANAGEMENT SYSTEM (CEMS)

CEMS is a secure virtual control room – enabling crisis leaders secure access to any incident whether they are in the incident control room, in a remote location or in transit around the globe.

CEMS provides situational awareness, cross team collaboration, stakeholder and task management.

SECURITY INCIDENT MANAGEMENT SYSTEM (SIMS)

SIMS provides complete security case management. It gathers and records incident statistics, trends, costs, witness and suspect statements.

Ideal for connecting front line security management to the Corporate Loss Prevention office and measuring the return-on-investment of the business security function.

ISSUES MANAGEMENT SYSTEM (IMS)

IMS provides the platform to prepare, plan and manage issues that may affect an organisation's reputation.

IMS maps long term and bigger picture issues and includes communications management and a database to ensure the retention of corporate intelligence.

IMS is ideal for connecting Corporate Affairs, Community Relations, Environment and Social Responsibility and Industrial Relations.

MESSAGE MANAGER

Message Manager is a powerful multi-channel communication and notification tool that enables real time communication between crisis teams, internal staff and external stakeholders.

SUPPORTING MODULES

DOCUMENT MANAGER

Global document delivery and reporting is available through the Document Manager module. "Profile Packs" ensure team members have access to concise and relevant information for their role.

FAST FACTS

Fast Facts provides vital information regarding asset and operation specific details.

CONTACT DIRECTORY

A centralised and up to date directory of all team members and critical stakeholders.

ONLINE TRAINING

Flexible online learning platform to support your team's preparedness.

SECURITY OF INFORMATION

Dynamiq values and protects our clients' data. EMQnet has achieved accreditation for ISO 27001 Information Security Management Systems to ensure the confidentiality, integrity and availability of data within the application.

SIMPLE IMPLEMENTATION

EMQnet is extremely easy to implement within your business and can be delivered and supported in a range of flexible methods depending on your business needs.

WANT TO KNOW MORE?

To speak to one of our consultants about how EMQnet can help your business please contact emq@dynamiqglobal.com



MICHAEL BYRNE

Former Vice President for Health, Safety & Security, Newmont

"When an event is started we get that information in a heartbeat. It helps us get people together very quickly. When they do get together, they are aware of what they are talking about and what they need to do."



TIM PETERSON

Director of Health & Safety, Kinross

"EMQnet gives us clarity of information. The information communicated during an incident is immediate, objective and consistent because it is coming from the people who have direct involvement with the crisis, without the added emotion and confusion of multiple telephone calls from several sources."

As soon as something hits the system, it is communicated to the executive, regional and site personnel so there are no surprises."

It also provides a platform for factual communications with families, media and the community."